



**QUEEN'S
UNIVERSITY
BELFAST**

SCHOOL OF
ELECTRONICS,
ELECTRICAL
ENGINEERING AND
COMPUTER SCIENCE

STUDENT I.T. INDUCTION **Getting Started**

Welcome to EECS

In addition to your central QUB login (for Canvas, QOL, Office365, Email, MS Teams), you also have a separate EECS login for School-specific systems & computing labs.

EECS Student SharePoint

go.qub.ac.uk/eeecs-studenthub





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Getting Started – QUB Systems

Central systems for all students





Multi-Factor Authentication – MFA

MFA Setup Order

Labs can often have poor mobile phone signal.
So it is important to set your phone up to use:

1. Authenticator app

This can provide a code without phone signal or wifi

2. Personal email address (e.g. gmail)

This can be used with QUB wifi without phone signal



<https://aka.ms/mfasetup>





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Getting Started – EEECS Systems & Labs

Reserved for EEECS students





Getting Started – Reset Password

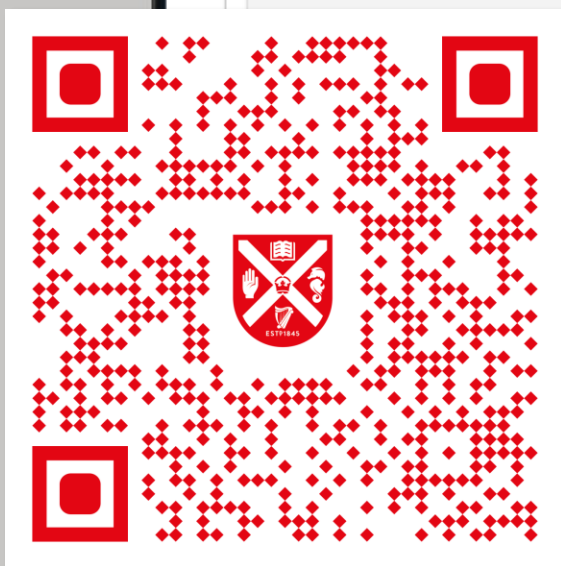
Reset your EEECS password

1. Open a web browser and go to

<https://go.qub.ac.uk/eeecs-setpassword>

2. Enter your student number & QUB Email Address

3. You will receive an email with a time-limited link through to a self-service form to enter your new password





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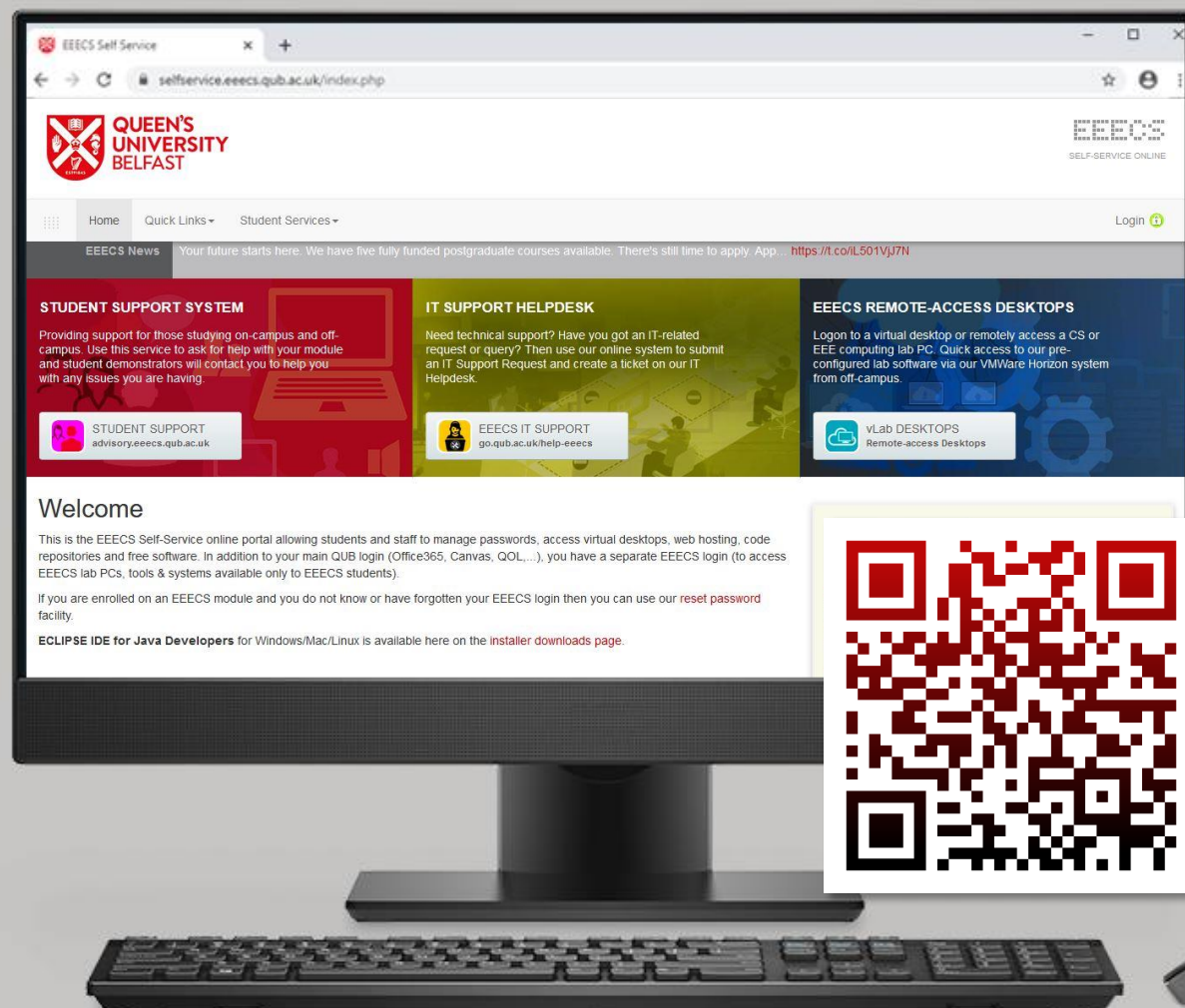
Getting Started – Selfservice

Online Self-service portal

<https://selfservice.eeecs.qub.ac.uk>

Provides:

- Information on systems
- Quick links
- Jump-off point to services
- Login for full range of options





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Getting Started – IT Helpdesk

IT Support Helpdesk

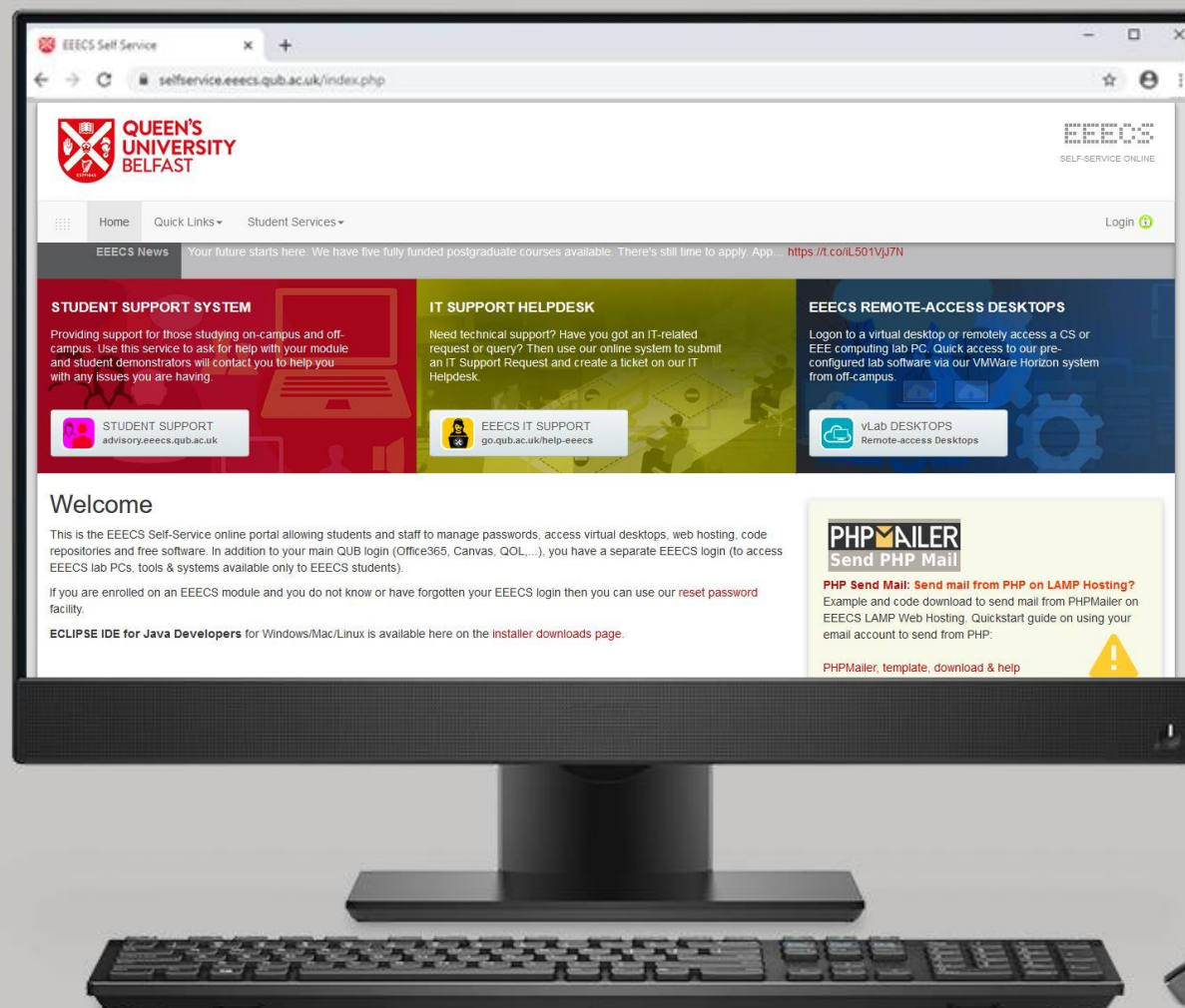
Complete the online form at:

<https://go.qub.ac.uk/help-eeecs>

Or email:

help-eeecs@qub.ac.uk

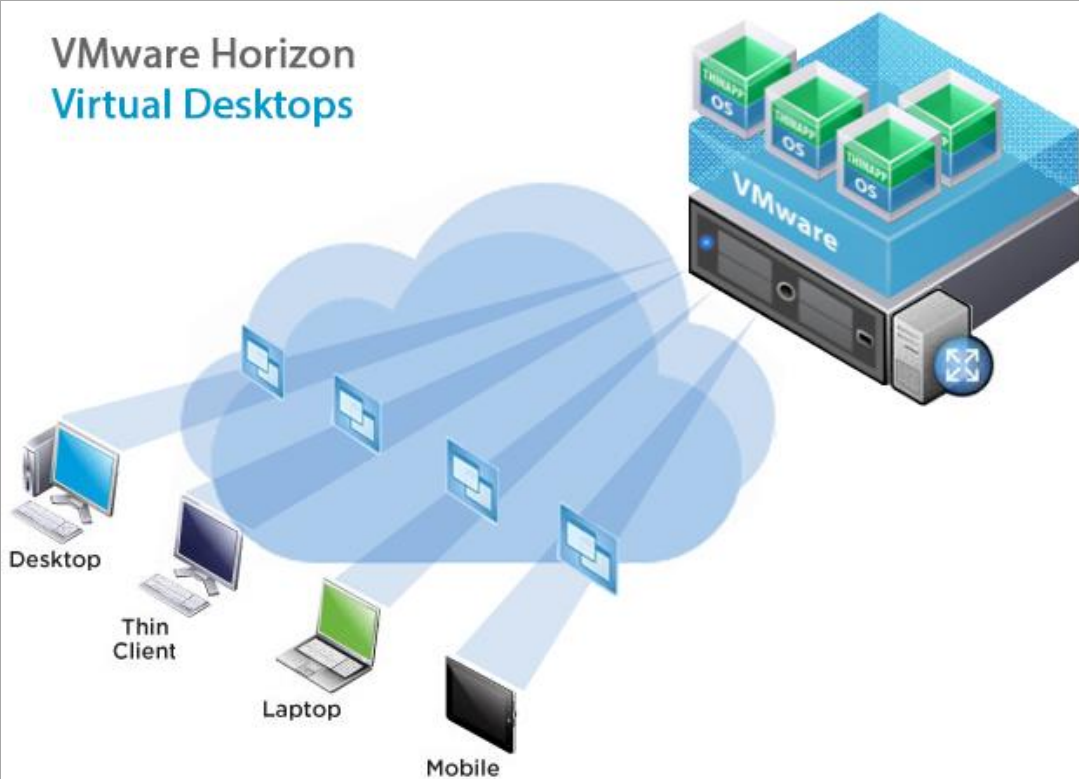
Provide a description of the issue to help us





Getting Started - Off-campus access compared

VMware Horizon Virtual Desktops



EEECS Virtual Desktops

- Same software as physical lab PCs
- Login remotely
- Are available 24x7 (except during scheduled maintenance).
- Run on servers located in the data centre





Getting Started - Storage

Always save your work before you log out.

Backup your data regularly

OneDrive – Cloud storage

All students have secure personal storage on **OneDrive** in the **Office365 Cloud**.

You have up to 1 Terabyte of storage space on OneDrive and can access it from any device, share your files and synchronise with your laptop or home PC
- see [**Office 365 @ Queen's**](#) for more information.





IMPORTANT SECURITY INFORMATION

**Keep your password secret and remember to log out.
Any misuse from your account is your responsibility.**

*It is a disciplinary offence to allow someone else
to use your smart card or login details!*

Getting Started - Security

Security & Acceptable Use

Never Share Your Login and Password

You must only login to the computers using your given Username and Password (or in special circumstances, a temporary username and password given to you by a member of staff).

Acceptable Use of Computing Resources

The University has in place a number of policies relating to information security, acceptable use of computer resources, information handling, mobile computing, social media and data protection. *Please ensure that you strictly adhere to these policies.*

Please report any issues or faults with equipment and systems to help-eeecs@qub.ac.uk





COMPUTER LAB

BE SAFE

strictly no food	screw-top drinks only	be considerate work quietly
keep your work area neat & tidy	back up critical files to OneDrive	surf safely
save often	print only when necessary	log off

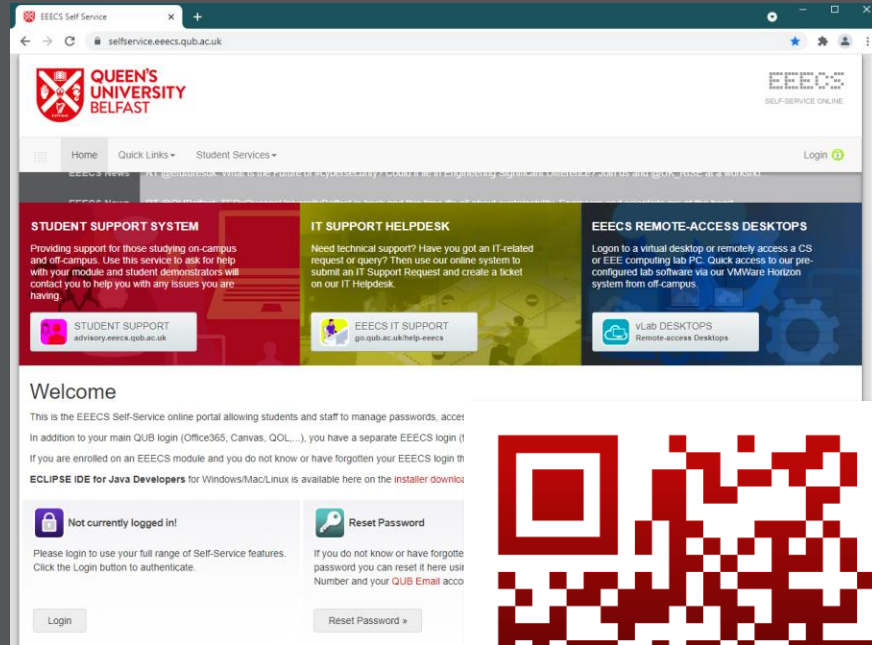




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EEECS IT SUPPORT HELPDESK



go.qub.ac.uk/help-eeecs
or by email to
help-eeecs@qub.ac.uk